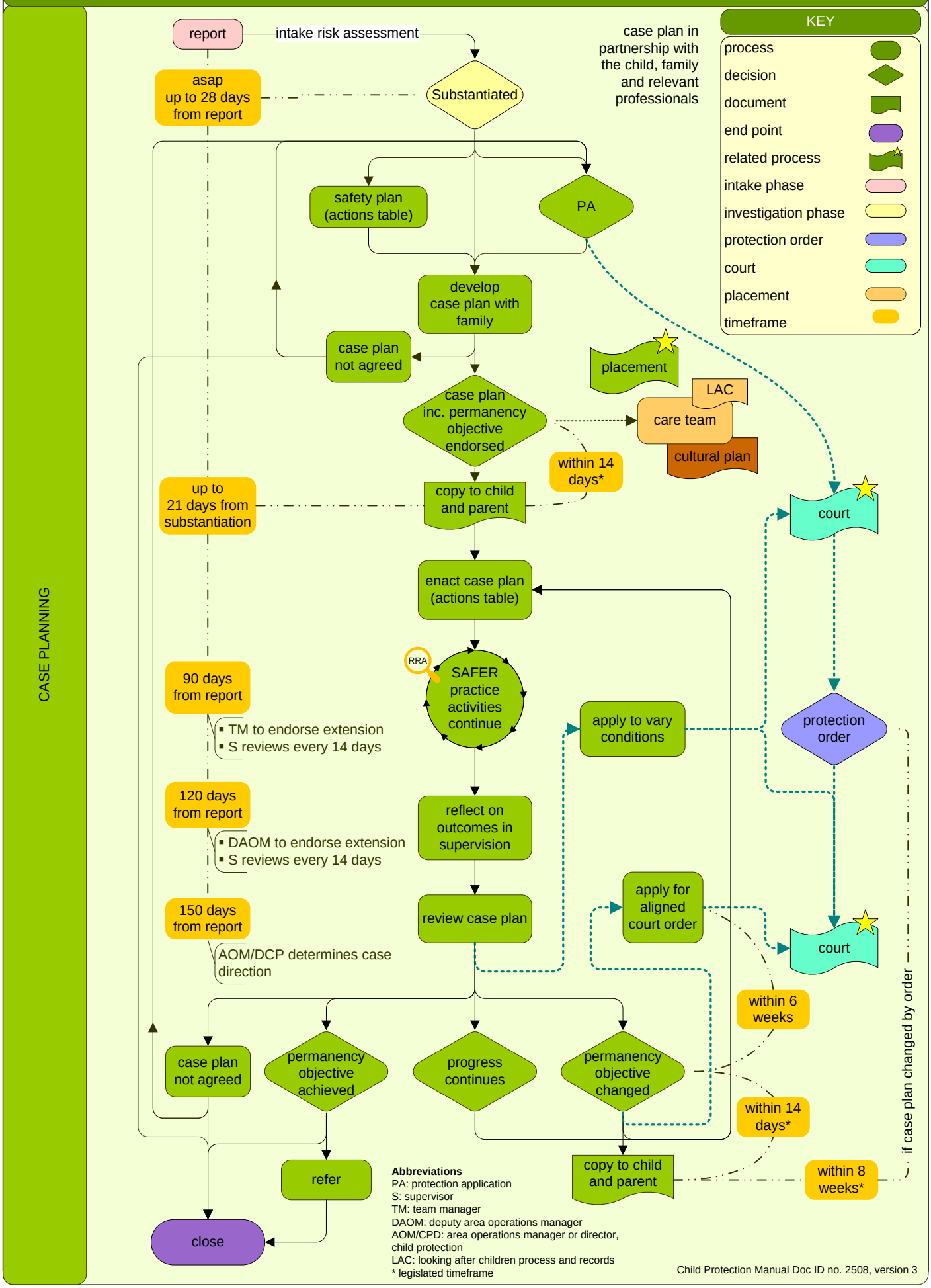CHILD PROTECTION CASE PLANNING PROCESS